

Customer  
Snapshot**Science Warehouse  
Products & Services**

e-Catalogue  
e-Reports  
e-Oligos  
e-Integrator  
e-Invoices

**Finance system**

Oracle

**Quotes...**

“Science Warehouse met our requirements in terms of functionality and has an impressive track record of successful institution-wide implementation.”

**Kerry Sykes**, Deputy  
Director of Finance

University of Cambridge and Science Warehouse were shortlisted for Best Purchaser-Supplier Collaboration in the CIPS-Supply Management Awards 2009

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**Industry:** Education and Research**Annual turnover:** £1.19 billion**Personnel:** 9,000 research staff; 18,000 students**Combining tradition and leadership...**

*With a history extending over 800 years, the University of Cambridge is one of the world's oldest and leading academic centres. It is ranked 1<sup>st</sup> globally in the QS World University rankings and 3<sup>rd</sup> in the THE World Reputation Rankings 2011. The University started using Science Warehouse in 2008 – going live in under 3 months. It now processes tens of thousands of orders annually via the system – already accounting for over 45% of all University orders.*

**Challenges...**

Maintaining visibility of contract terms and controlling spend across academic departments...Meeting diverse and highly specialised purchasing requirements for a wide range of disciplines...Requirement for systems that evolve with the University's requirements...Ensuring the procurement process is efficient and critical orders are accurate and on time

**Solution...**

The Science Warehouse e-Catalogue has been implemented as part of the iProcurement rollout. The e-Catalogue's web-based look and feel provides a user-friendly interface that drives compliance with Oracle. In addition to the major vendors the solution supports local and specialist suppliers that are critical to departmental users whilst giving procurement full control over products and pricing.

Within 12 months Cambridge fully met its project aims and the impact of the solution has been much wider than expected. For example, implementing an HMRC-approved electronic process for medical VAT exemption certificates was a big win. This affects 58% of University orders via the e-Catalogue and represents a considerable efficiency saving. Extending the scope of the solution, for example with e-invoicing, continues to deliver year-on-year efficiencies and also means future evolution is key: “Science Warehouse has proven to be a highly responsive partner – the close collaboration with the University is driving innovation that benefits the whole of the Higher Education sector.”